

Indo-Nepal Remittance Program

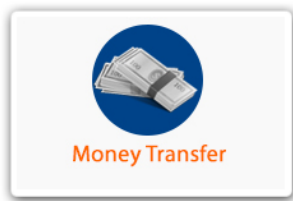
Agent Training

Duties of BC Agent

BC Agent

- Inputting of sender details on RKB
- Scanning the self attested KYC docs on RKB
- Accepted KYC Docs : Nepalese Citizenship Card, Nepalese Passport

BC Agent Home Page



Click on Nepal to start remittance

Registration Page

Welcome TestBcagent!

[Home](#) | [Lost Mobile](#) | [Refund](#) | [Reports](#) | [Training Link](#) | [Logout](#)

MOBILE NUMBER

+91

GET

New sender? Register here.

Enter the mobile number for registration here

We have temporarily disabled acceptance of NEFT transactions for UCO Bank. We regret the inconvenience caused.

Nepal Remittance Charge

KYC	
Slab ₹	Fee ₹
1/- to 5,000/-	1.5% (min 10/-) + 85/-
5,001/- to 10,000/-	185/-
10,001/- to 15,000/-	235/-
15,001/- to 20,000/-	285/-
20,001/- to 49,999/-	335/-

Fee rate for different slabs mentioned on this page

Registration Page- Sample



Welcome TestBcagent!

Home | Lost Mobile | Refund | Reports | Training Link | Logout



MOBILE NUMBER

+91 9901922337



GET

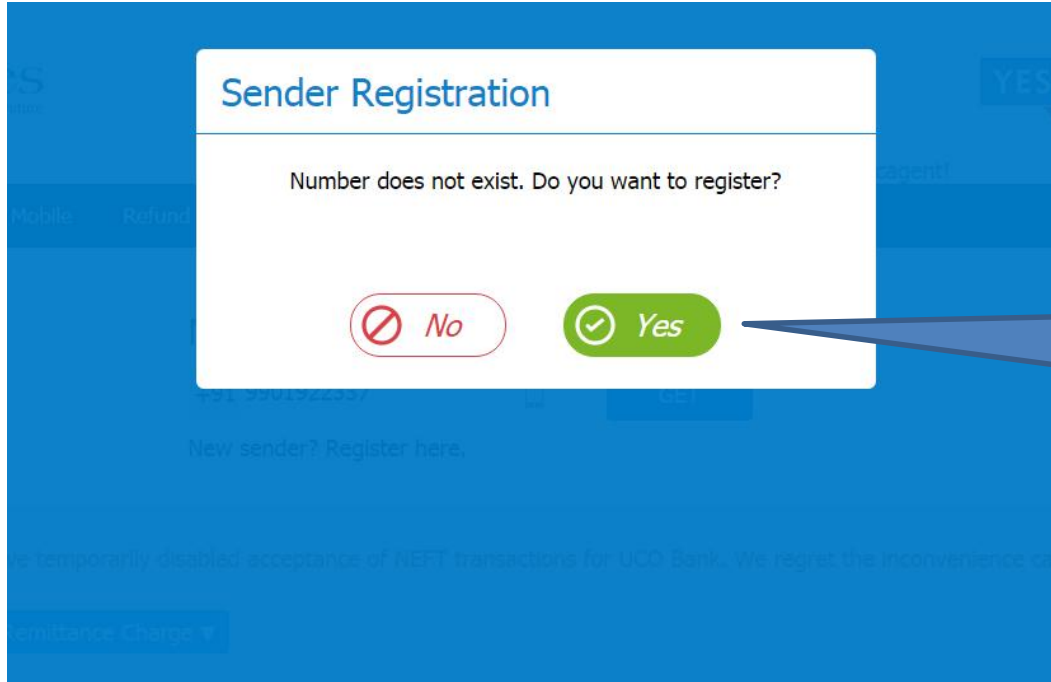
Enter the mobile number of the customer and click on "GET"

New sender? Register here.

We have temporarily disabled acceptance of NEFT transactions for UCO Bank. We regret the inconvenience caused.

Nepal Remittance Charge ▼

New number registration



- If the number doesn't exist, this page opens
- Click on Yes to register the customer

Registration form



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SENDER REGISTRATION

MOBILE NUMBER *

+91 Mobile Number



SENDER NAME *

Sender Name



CITY(NEPAL) *

City(Nepal)



ADDRESS (NEPAL) *

Address (Nepal)



Local Address

CITY NAME *

Local city



ADDRESS *

Local Address



PINCODE *

Local pincode



STATE NAME *

Select



Form to enter the customer details for registration

Alert: Always enter correct information in sender registration form. Improper / Junk values in registration may lead to deactivation.

Sample registration form

Home | Lost Mobile | Refund | Reports | Training Link | Logout



SENDER REGISTRATION

MOBILE NUMBER *

+91 9901922337



SENDER NAME *

Test Test



CITY(NEPAL) *

Kathmandu



ADDRESS (NEPAL) *

House no. 1



Local Address

CITY NAME *

Mumbai



ADDRESS *

Kandivalli



PINCODE *

400013



STATE NAME *

Maharashtra



Alert: Always enter correct information in sender registration form. Improper / Junk values in registration may lead to deactivation.

Moving ahead for KYC

Alert: Always enter correct information in sender registration form. Improper / Junk values in registration may lead to deactivation.

CONTINUE WITH

HIGHER AMOUNT



Do KYC of Customer?

After customer details are filled,
click on "Do KYC of customer"
to accept the documents

KYC documents

CONTINUE WITH

HIGHER AMOUNT

Do KYC of Customer?



ID PROOF DETAILS

ID PROOF*

--Select--

--Select--

Nepalese Passport
Nepali citizenship Card

Apply for all relevant Proofs*

I confirm that the Originals of these documents have been seen and verified by me (OSV).

I confirm that the same Customer whose documents are uploaded here has visited the shop and has signed and registered for the service in my presence (CSIP).

2 types of ID proofs are accepted right now

The same ID proof's number should be entered here

Scanned copy of ID proof should be uploaded

ID PROOF NUMBER*

Id Proof

SELECT FILE

Choose File



REGISTER

Sample KYC documents upload page

CONTINUE WITH

HIGHER AMOUNT

Do KYC of Customer?



ID PROOF DETAILS

ID PROOF*

Nepalese Passport



ID PROOF NUMBER*

12345678

Selected document is valid for both Address and Identity

Apply for all relevant Proofs*

SELECT FILE

Choose File

x Passport.jpg



I confirm that the Originals of these documents have been seen and verified by me (OSV).

I confirm that the same Customer whose documents are uploaded here has visited the shop and has signed and registered for the service in my presence (CSIP).

OSC and CSIP need to be checked to activate the register button. Click on Register after filling all the details

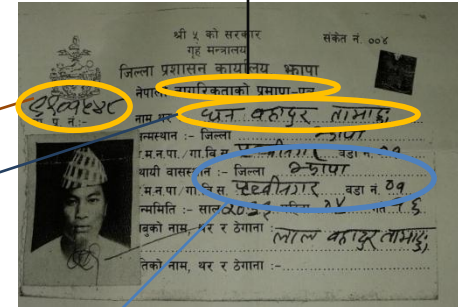
REGISTER

KYC fields

Passport (Front)



Citizenship Card (Front)

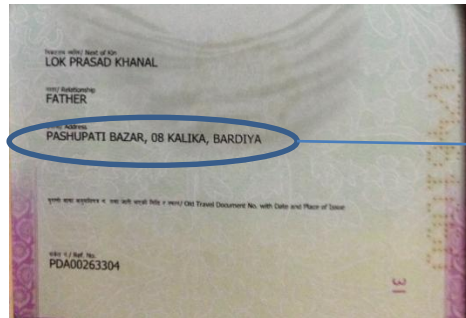


Document Type

Document Number

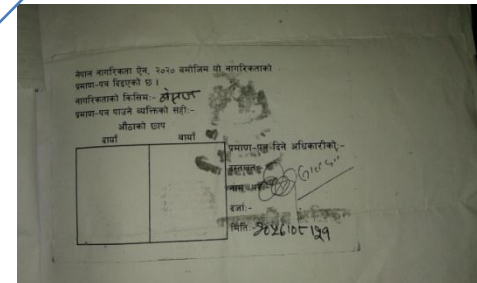
Name

Passport (Back)



Address

Citizenship Card (Back)



Verification through OTP page

Sender Registration

Please enter the OTP to validate your number

13139755|



20

Resend OTP

✓ *Cancel*

✓ *Submit*

Customer will receive an OTP on his phone. Agent needs to put that OTP here

Status page after submitting documents



Welcome TestBcagent!

Home Lost Mobile Refund Reports Training Link Logout



SENDER DETAILS

Test Test

MOBILE +91 9901922337 ALTERNATE NUMBER +91

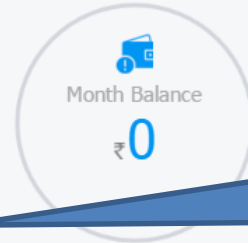
ADDRESS House no. 1

ID Proof

PASSPORT

KYC Status

UNDER PROCESS



TRANSFER FUNDS

Amount ₹ Remarks

BENEFICIARIES

KYC status "under process" will be visible till the bank ops team approve the KYC

Status page after KYC approval

Welcome | Test Agent!

Home | Lost Mobile | Refund | Reports | Training Link | Logout

SENDER DETAILS

Test Test

MOBILE +91 9901922337
ALTERNATE NUMBER +91

ADDRESS
House no. 1

ID Proof

PASSPORT

KYC Status

BANK APPROVED

Month Balance
₹ 50000

TRANSFER FUNDS

Amount ₹ Remarks

BENEFICIARIES

Balance of 50,000 will be visible here

KYC status "Bank Approved" will be visible after KYC approval

Click on this button to add beneficiary for this customer

Adding Beneficiary- Modes

Home Lost Mobile Refund Reports Training Link Logout

ADD BENEFICIARY

BENEFICIARY NAME *
Roopa Kumari

PHONE NUMBER *
+97757676767

RECEIVER ADDRESS *
Kathmandu

EMAIL
Mail Id

BENEFICIARY TYPE
 BANK CASH

BANK
Select

ACCOUNT NO *
Account Number

CONFIRM ACCOUNT NO *
Confirm Account Number

ADD

Customer can select the mode through which money will be remitted to beneficiary

Remittance through bank account



Welcome TestBcagent!

Logout

Select

- ACE Development Bank
- Agriculture Development Bank
- Alpine Development Bank
- Araniko Development Bank
- Axis Development Bank Ltd
- Bageshwari Development Bank Ltd.
- Bank of Asia Nepal Ltd.
- Bank Of Kathmandu
- Bhargav Bikash Bank Ltd.
- BHRIKUTEE DEVELOPMENT BANK LTD
- Biratlaxmi Dev. Bank Ltd.
- Bright Development Bank Ltd.
- Business Universal Development Bank Ltd
- Century Commercial Bank Ltd
- Citizen Bank International
- Civil Bank Ltd
- Clean Energy Development Bank
- Commerz and Trust Bank Nepal Ltd
- Country Development Bank Ltd.

Select

ACCOUNT NO *

Account Number

PHONE NUMBER *

+97757676767

EMAIL

Mail Id

CONFIRM ACCOUNT NO *

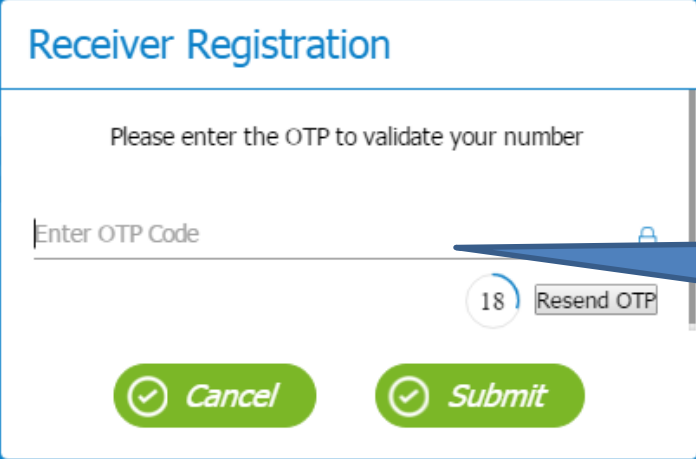
Confirm Account Number

The bank's name can be selected from the menu

The bank's account number needs to be added here

ADD

Verifying beneficiary



The image shows a mobile application interface for beneficiary verification. The main heading is "Receiver Registration". Below it, a message says "Please enter the OTP to validate your number". There is an input field labeled "Enter OTP Code" with a cursor. To the right of the input field is a circular timer showing "18" and a "Resend OTP" button. At the bottom of the form are two green buttons: "Cancel" and "Submit", both with checkmark icons. The background is a blue gradient with some faint text and logos.

Customer will receive an OTP which is to be put here for validation of beneficiary. Click on submit after this

Page after successful addition of Beneficiary

TRANSFER FUNDS

Amount ₹ Remarks

BENEFICIARIES

Roopa Kumari

A/C: 11111111111111

Pay Now



Beneficiary is successfully registered. Fund transfer can be initiated now

Remittance through cash

Home Lost Mobile Refund Reports Training Link Logout

ADD BENEFICIARY

BENEFICIARY NAME *

Sita



PHONE NUMBER *

+9773989898989



RECEIVER ADDRESS *

Janakpuri



EMAIL

Mail Id



BENEFICIARY TYPE

BANK

CASH

ADD

No bank detail to be provided in case of cash

Verifying beneficiary- for cash

The image shows a mobile application interface for 'Receiver Registration'. The form is white with a blue header and footer. The header contains the title 'Receiver Registration'. Below the header, there is a text prompt: 'Please enter the OTP to validate your number'. Underneath this is an input field labeled 'Enter OTP Code'. To the right of the input field is a circular timer showing '18' and a 'Resend OTP' button. At the bottom of the form are two green buttons: 'Cancel' and 'Submit', both with a checkmark icon. The background of the app is blue with some faint text and logos.

Customer will receive an OTP which is to be put here for validation of beneficiary. Click on submit after this

Page after successful addition of Beneficiary


TRANSFER FUNDS


Amount ₹ Remarks

BENEFICIARIES

RAM T

A/C:



Pay Now 

Beneficiary is successfully registered. Fund transfer can be initiated now

Bank details can be added later for this registered beneficiary by clicking on this image

Adding bank account details later

Add Bank

Bank
Select

Account No *
Account Number

Confirm Account No *
Confirm Account Number

ADD *Cancel*

Bank name and account number can be added here and click on add

Receiver Registration

Please enter the OTP to validate your number

Enter OTP Code

18 *Resend OTP*

Cancel *Submit*

Enter the OTP received by the customer to complete the addition




Initiation of fund transfer

TRANSFER FUNDS

25000 ₹ Test-Dad

Enter the amount to be transferred and the remarks

BENEFICIARIES

<p>Roopa Kumari</p> <p>A/C: 11111111111111</p> <p><i>Pay Now</i></p> 	<p>RAM T</p> <p>A/C:</p>  <p><i>Pay Now</i></p> 
--	--

Click on pay now

Transaction confirmation- cash as pay mode



Confirm this Transaction

Receiver Name
Roopa Kumari

Amount
₹25000

NPL Amount
40000

Service Charge
335

Remarks
testDad

Pay Mode
Select

Remittance Channel

None

Global Remit

Mega Remit

Sender Source Of Income
Select

Sender Purpose Of Transfer
Select

OTP
OTP

Cancel

Yes

Resend OTP

Amount in Nepalese currency will be displayed here

Applicable service charge will be displayed here

Pay mode can be cash or in bank account

Remittance can be either through Global bank or Mega bank

Customer will receive an OTP which should be entered here

Click on Yes after filling all the details

Transaction confirmation- bank as pay mode

Confirm this Transaction

Receiver Name Roopa Kumari	Pay Mode Bank
Amount ₹25000	Remittance Channel <input type="radio"/> None <input checked="" type="radio"/> Global Remit <input type="radio"/> Mega Remit
NPL Amount 40000	Sender Source Of Income Select
Service Charge 335	Sender Purpose Of Transfer Select
Remarks testDad	Account Number 11111111111111111111
Bene Bank ACE Development Bank	OTP OTP

In case of bank as pay mode, Bene bank name and account number will be visible as well

Successful transaction page



Welcome TestBcagent!

Home Lost Mobile Refund Reports Training Link Logout

SENDER DETAILS

Test Test

MOBILE

+91 9901922337

ALTERNATE NUMBER

+91

ADDRESS

House no. 1

ID Proof

PASSPORT

KYC Status

BANK APPROVED

Month Balance

25000

TRANSFER FUNDS

25000

testDad

After clicking on Yes, if the transaction is successful, month balance for the customer will reduce

Lost mobile

Home

Lost Mobile

Refund

Reports

Training Link

Logout



MOBILE NUMBER

+91



GET

New sender? Register here.

If the mobile is lost,
click on "lost mobile"

W...ance of NEFT transactions for UCO Bank. We regret the inconvenience caused.

Lost mobile

Mobile Number Updation

OLD MOBILE NUMBER

+91 9901922337



NEW MOBILE NUMBER

+91 8588899127



ADDRESS PROOF

Choose File Passpor...ss.JPG



ID PROOF

Choose File Passport.jpg



REQUEST LETTER FROM CUSTOMER

Choose File som1.pdf



REQUEST LETTER FROM RETAILER

Choose File som1.pdf



I confirm that the Originals of these documents have been seen and verified by me (OSV).

I confirm that the same Customer whose documents are uploaded here has visited shop and has signed and registered for the service in my presence (CSIP).



SUBMIT

Enter old mobile number

Enter new mobile number

Upload all the files

Click on OSV and CSIP and then click on submit



REFUND MONEY TO CUSTOMER

MOBILE NUMBER

+91 9901922337



VERIFICATION CODE

|



Enter customer mobile number

Enter the verification number received by the customer

PROCEED FOR REFUND

Click on refund

Report

Home | Lost Mobile | Refund | Reports | Training Link | Logout

Transactions

Sender Registrations

Lost Mobile History

M
BER

+91 Mobile Number



GET

New sender? Register here.

Three types of reports are available

Report- Transactions

welcome testbcagent!

Home | Lost Mobile | Refund | Reports | Training Link | Logout

TRANSACTION REPORT

FROM

15/06/2016



TO

21/06/2016



TRANSACTION STATUS

ALL



TRANSACTION ID

RKB

TRANSFER TYPE

All



PHONE NUMBER

+91 Phone Number



MODE

All



BENEFICIARY MODIFIED

Both



GET

CLEAR

Select all the fields
and click on GET

Report- Transactions



Transaction ID	Date	Sender Name	Sender Mobile Number	Receiver Name	Receiver Address	Account Number	Total Amount	Status	Bank Remarks
INGI16173003365	21/06/2016	Test Test	9901922337	Roopa Kumari	Kathmandu	11111111111111	25000	Rejected	
INGI16173003364	21/06/2016	Test Test	9901922337	Roopa Kumari	Kathmandu	11111111111111	25000	Rejected	
INGI16173003363	21/06/2016	Test Test	9901922337	Roopa Kumari	Kathmandu	11111111111111	25000	Rejected	
INGI16173003362	21/06/2016	Test Test	9901922337	Roopa Kumari	Kathmandu	11111111111111	25000	Rejected	
INMB16173000283	21/06/2016	AMAR	9260275613	Ramesh Bahadur Kathayat	test 1	0010050184004	1000	Rejected	
INGI16172003359	20/06/2016	AMAR	9260275613	Dev	Nepal	99999888888888	100	Rejected	
INGI16172003358	20/06/2016	Test Test	9901922337	Roopa Kumari	Kathmandu	11111111111111	25000	Rejected	
INGI16172003357	20/06/2016	Bhayana	9654351172	DASF	DSFSF	11111111111111	123	Rejected	
INMB16172000282	20/06/2016	Ruba M	8056118147	Ruba	eddgdfgdf	32451111111111	100	Initialized	Transaction saved suc
INGI16172003356	20/06/2016	Ruba M	8056118147	Gani	sdfsdfds	50211111111111	100	Rejected	

Report is displayed on the screen. It can be exported in excel

Report- Sender registration

Welcome TestBcaagent!

Home | Lost Mobile | Refund | Reports | Training Link | Logout

SENDER REGISTRATION REPORT

FROM

14/06/2016

TO

21/06/2016

SEARCH BY SENDER NAME

Sender Name

GET

Select the date
range or sender
name and click on
GET

Report- Sender registration



Date	Time	ID	Name	Mobile Number	Address	City	Pincode	State	Reg. Fee	ID Proof	ID Proof
14/06/2016	10:14:26	2134	kannan d	0112225556	adrefdsf	Chandigarh - Sector 35	685554	KERALA	0.00	PAN Card	dfgdf3454
15/06/2016	12:34:23	2154	Yesbank	0001112223	address	Taoru	600097	TAMIL NADU		Voter ID card	
15/06/2016	14:36:38	2156	fass	0000111122	addres	Chennai	600097	TAMIL NADU		Voter ID card	
15/06/2016	15:10:08	2157	bas	0000111133	address	Chennai	600102	TAMIL NADU		Voter ID card	
15/06/2016	15:41:17	2158	good g	3332221110		Chennai	628712	TAMIL NADU			
16/06/2016	11:44:47	2159	carduser	1223334444		Chennai	673105	KERALA		PAN Card	
16/06/2016	15:38:48	2162	Harsha	9967003236	gdcjg	thane	400605	MAHARASHTRA	0.00	PAN Card	cvonm6378
17/06/2016	15:34:14	2166	fgdgdgfg	7111122222	fdgdgfg	fdgdgfg	45334	Lakshadweep	0.00	Passport	53454354
17/06/2016	17:07:40	2170	Testtt	2333333332	gdfgdgfg	dfgdgfg	34334	Jharkhand	0.00	Passport	54345345
17/06/2016	17:14:03	2171	dfsdfsdf	4344433333	dsfsdf	sdfsdfsdf	43345	Jharkhand	0.00	Passport	54345345

Report is displayed on the screen. It can be exported in excel

Report- Lost mobile history

LOST MOBILE REPORT

FROM

08/06/2016



TO

21/06/2016



MOBILE NUMBER *

+91 9901922337



Input the date range and mobile number

Report is displayed on the screen. It can be exported in excel

GET



Date	Old Mobile Number	New Mobile Number	Status	Remarks
17/06/2016 17:01:55	7111122222	3332221111	UPLOADED SENDER KYC	
10/06/2016 16:05:28	9819996933	7506199505	UPLOADED SENDER KYC	

Thank you!